SafetyDave

SAFE-T-MOVER

INSTRUCTION MANUAL

For Serial Numbers starting with M1.1V

UM1.1

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Online version of this manual

For an online version of this manual, please visit
safetydave.com.au/wp-content/uploads/2026/10/safe-t-mover-manual.pdf

Instructional short videos

For video walkthroughs on key sections found in this user manual, please visit the Safe-T-Mover how-to website at:
safetydave.com.au/about-us/how-to-videos/#safe-t-mover

Safety Precautions

Intended Use Statement: The Safe-T-Mover is intended solely for manoeuvring unoccupied caravans and compatible trailers on firm, dry ground with a gradient under 7% (4°). The maximum capacity of 3.5 tonne ATM and 350 kg ball weight applies on flat, level ground only; performance varies with surface and gradient.

Read this entire manual before operating the Safe-T-Mover. Failure to follow these warnings may result in property damage, serious injury or death.

General Safety

> ⚠ **WARNING**
>
> - The Safe-T-Mover does not have a brake. DO NOT power off the Safe-T-Mover whilst on a hill unless the trailer's parking brake is engaged.
> - The trailer's parking brake must be accessible at all times during operation.

- This appliance is only intended for use by persons aged 18 or over who have read and understood this manual. It is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the Safe-T-Mover.
- Children and pets must be kept out of the working area during operation, at least 2 m from the trailer and its path of travel.
- Ensure no people or animals are inside, on, or under the trailer while the Safe-T-Mover is attached or operating.
- Only use the Safe-T-Mover for its intended purpose, moving caravans and trailers within the specified weight capacity.
- Do not operate the Safe-T-Mover under the influence of alcohol, drugs or medication that may impair judgement or coordination.
- Inspect the battery, power cables and connectors for damage or wear before each use.

- If the battery or electrical components appear damaged, do not use the Safe-T-Mover. Contact Safety Dave Customer Service.
- Do not attempt to turn a dual-axle trailer on the spot. Doing so can damage the trailer.
- Always check the path is clear of obstacles before moving the trailer.
- Keep hands, feet, and clothing clear of moving parts.
- Always use proper lifting techniques when handling the Safe-T-Mover to avoid injury.
- Never leave the Safe-T-Mover unattended while powered or attached.
- Stop immediately if you notice unusual noise, smell, smoke, heat or vibration.
- Do not operate on soft, loose or unstable ground.
- Ensure the trailer mount is correctly fitted and fastened before use.
- Always remove Safe-T-Mover and Jockey from trailer before moving the trailer.

Operating Conditions

- Only operate in ambient temperatures between 5 ℃ and 45 ℃.
- Do not allow the Safe-T-Mover to get wet. Do not operate in rain, drive through puddles, hose down, or pressure wash.
- Operate on firm ground with a gradient under 7% (4°).

Battery & Charging

> **WARNING**
>
> - Only use genuine Safety Dave batteries.
> - Do not continuously charge the battery for longer than 8 hours.
> - Do not expose the appliance or battery to excessive temperatures.
> - Use only with the supplied XSG1688000 battery charger.

- If the battery or charger is damaged, contact Safety Dave.
- The lithium-ion battery must only be charged at temperatures between 5 ℃ and 45 ℃.
- If the Safe-T-Mover is to be stored unused for a long period, remove the battery.
- Do not use any non-genuine, damaged, or modified batteries.

Damaged or faulty battery

- Avoid skin and eye contact with any leaked fluid.
- If contact occurs, wash the affected area with clean water immediately and seek medical attention if necessary.
- Place the leaking battery in a sealed plastic bag and contact Safety Dave Customer Service.

Disposal of Batteries

- Always remove the battery from the Safe-T-Mover before disposal.
- Do not dispose of the battery in household waste.
- Follow local regulations for recycling or disposing of lithium-ion batteries.

User Maintenance & Cleaning

- Before any maintenance or cleaning, ensure no trailer is connected, the Safe-T-Mover is turned off, and the battery and charger are disconnected.
- Only use manufacturer-approved replacement parts.
- Do not attempt to repair components yourself; contact Safety Dave Customer Service. Attempting to repair the Safe-T-Mover may void the warranty.



Introduction

Thank you for choosing the Safety Dave Safe-T-Mover. This manual is designed to provide you with all the information you need to operate your Safe-T-Mover safely and effectively. By following this manual, you will be able to enjoy the convenience, precision, and control that this device offers, while ensuring its safe and reliable use.

Overview of the Product

The Safe-T-Mover is a powered system designed to move your caravan, boat or compatible trailer without the need for a tow vehicle. It attaches securely to the drawbar, enabling precise, joystick-controlled movement for parking and positioning. This eliminates the challenges of reversing into tight spaces and gives you greater freedom when manoeuvring your trailer in areas where towing is not practical or convenient.

Key Features

- Easy-to-use joystick control for smooth, precise manoeuvring.
- Up to 3.5 t ATM towing capacity, suitable for a wide range of trailers.
- Long battery life with easily removable battery for quick swaps or charging.
- Simple operation with minimal setup required.
- Ergonomic carrying handles for comfortable transport.
- Clear battery level indicators for real-time status monitoring.

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Instructional short videos

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Product Specifications

Model Number	MV1.0
Serial Number Applicability	Beginning with M1.1V
Maximum Towing Capacity	3.5 t on flat ground*
Maximum Ball Weight	350 kg on flat ground*
Battery Chemistry	Lithium-ion
Battery Voltage & Capacity	14.4 V nominal, 16.8 V fully charged, 11.2 Ah
Charging Time	Approx. 1.5 hours
Operating Time	Approx. 1.5 hours of average usage
Operating & Charging Temp.	5 ℃ to 45 ℃
Dimensions (L × W × H)	560 × 300 × 730 mm
Weight	25.3 kg (Safe-T-Mover) + 4.2 kg (Jockey)
Control Type	Wired controller, 8m coiled cable
Weather Resistance	Not for use in rain or wet environments
Maximum Slope	Operation on gradients under 7% (4°)
Minimum horizontal draw bar space	210 mm
Minimum free radius around trailer mount for Safe-T-Mover to rotate	320 mm

* Towing capacity assumes flat, level ground in optimal conditions. Performance varies with surface, gradient, and weather.

Product Diagrams

The following photos identify the key components of your Safe-T-Mover.

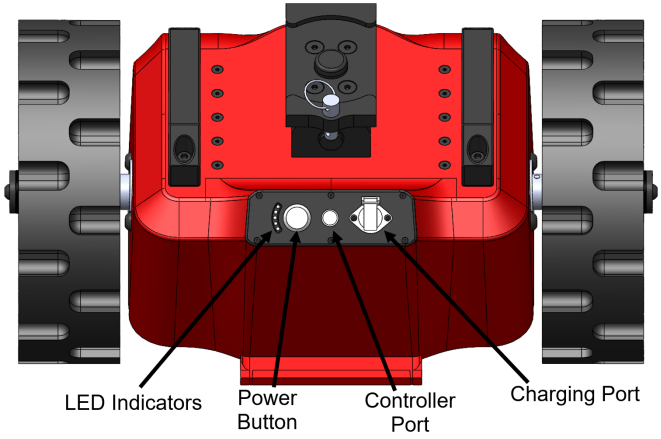


Figure 1 — Top view: Front panel buttons and ports

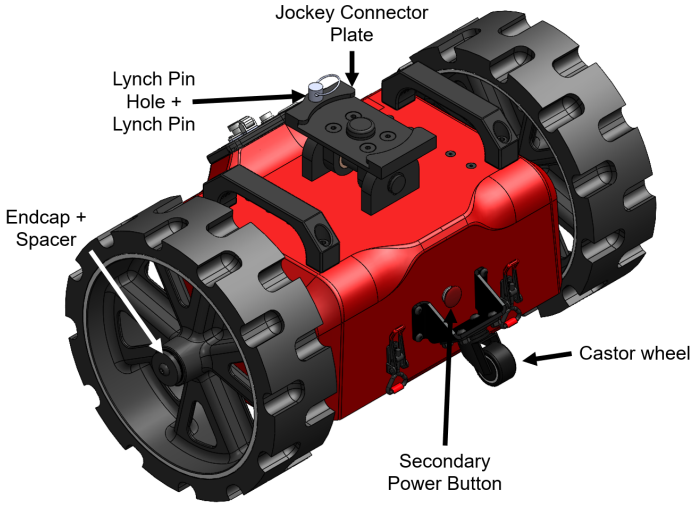


Figure 2 — Side view: Secondary Power Button, Jockey Connector Plate, Lynch Pin Hole and Castor wheel

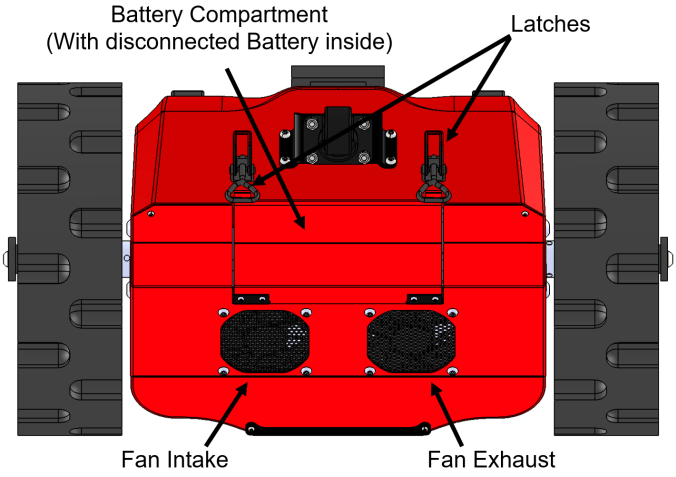


Figure 3 — Rear view: battery compartment and cooling fans

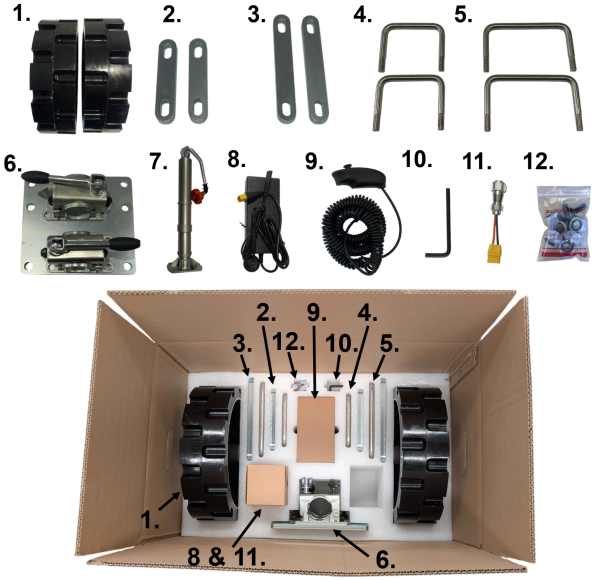


Figure 4 — Included components (excluding mover and battery)
1. Wheels 2. 100mm U-bolt back plates 3. 150mm U-bolt back plates 4. 100mm U-bolt 5. 150mm U-bolt 6. Trailer Mount 7. Jockey 8. Charger 9. Controller 10. Allen Key 11. Charging Adapter 12. Nuts and bolts + 2 spare of each

Setup for First Use

Before using your Safe-T-Mover for the first time, read these instructions carefully to ensure safe and effective operation. It is also recommended to watch the Safe-T-Mover videos on the Safety Dave YouTube channel (scan the QR code below).

To attach the trailer mount and operate your Safe-T-Mover, you will need a 19mm spanner or socket.

Instructional Video

For step-by-step video instructions on setting up and operating the Safe-T-Mover, scan the following QR code and follow the How-To Videos.

Unpacking and Checking the Contents

Your Safe-T-Mover is supplied in three boxes. Carefully unpack all boxes and confirm that all components shown in Figure 4 are present and undamaged (the battery is supplied inside the Safe-T-Mover but is not connected). If any parts are missing or damaged, do not use the Safe-T-Mover and contact Safety Dave Customer Service.

Attaching the Wheels

Your Safe-T-Mover is supplied with the wheels not fitted.

1. Using the included Allen key, loosen and remove the bolt and end cap on the end of each axle.
2. Slide a wheel onto each axle, aligning the wheel's keyway with the key.
3. Replace the end cap and bolt, ensuring the end cap recess faces the axle and it is firmly pushed onto the axle.
4. Tighten the bolt firmly with the Allen key.
5. The accessories box contains 2 spare bolts in the small bag.



Figure 5 — Secure wheels with end cap and bolt.

⚠ Trailer Compatibility

The Safe-T-Mover can be used with caravans and trailers that meet all of the following:

- An ATM (Aggregate Trailer Mass) of 3.5 tonne or less.
- A ball weight of no more than 350 kg, measured with the trailer loaded as it will be moved.
- A drawbar that fits the supplied 100 mm or 150 mm U-bolts.

> **Weight Distribution**
> How the trailer is loaded affects how well the Safe-T-Mover performs.
> - **Nose weight:** Traction comes from the weight on the Safe-T-Mover. A light nose may cause wheel slip. Moving heavy items forward of the axle adds grip, as long as the ball weight stays under 350 kg.
> - **Side to side:** Keep the load even. An unevenly loaded trailer may pull towards the heavier side.

Preparation Before Use

- Ensure the trailer is parked on level ground, the trailer's parking brake is engaged, and it is supported by a jockey wheel (not a trailer hitch).
- Confirm the Safe-T-Mover's battery is charged (see the **Battery and Charging Instructions** section).
- Confirm that the Safe-T-Mover's battery is connected (see the **Connecting the Battery** section).
- Make sure the path you plan to move the trailer along is clear of obstacles.
- Inspect the Safe-T-Mover and Jockey for damage before use. If damage is detected, do not operate the devices; contact Safety Dave immediately.

Connecting the Battery

1. Tip the Safe-T-Mover onto its side so it rests on one wheel with the bottom of the Safe-T-Mover exposed.
2. Open the battery compartment and plug the battery cable firmly and fully into the battery port.
3. Close the battery compartment lid and secure it with the latches (rotate the latches to adjust their length).
4. Return the Safe-T-Mover to both wheels.

5. Verify that the battery level indicators light up when the power is switched on.



Figure 6 — The underside of the Safe-T-Mover with the battery in the battery compartment

Adjusting the Length of Latches

If latches on battery compartment are too loose or tight, follow these steps.

- If latches are too loose, spin head of latch in a clockwise direction.
- If latches are too tight, spin head of latch in an anticlockwise direction.



Figure 12 — Rotate the latches to loosen or tighten

Attaching the Jockey

1. Place the Jockey on top of the jockey connector plate (see Figure 2) so they sit flush.
2. Rotate the Jockey 90 degrees so the circular cutout on the Jockey aligns with the lynch pin hole.
3. Insert the lynch pin into the lynch pin hole.

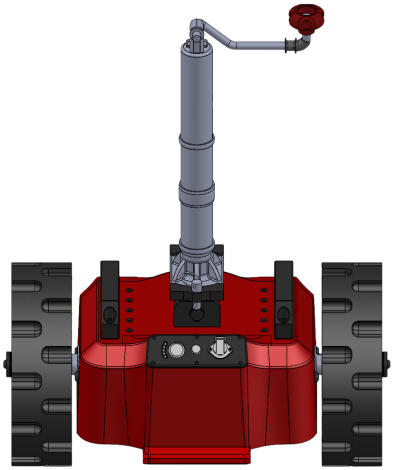


Figure 7 — Safe-T-Mover attached to Jockey

Connecting the Controller

1. Plug the controller into the connector on the front panel by aligning the key on the male connector. This requires the controller connector to be in an upwards orientation.
2. Lock the male connector to the female connector by gently tightening the locking nut (see Figure 7).
3. Loop the cable around the cable retainer twice (the cable retainer can be seen in Figure 7).



Figure 7 — A controller connected to the controller port on the front panel and wrapped around cable retainer

Moving the Safe-T-Mover When Not Connected to Trailer

The Safe-T-Mover has a rear mounted castor wheel, allowing it to be driven under its own power when not attached to a trailer, useful when positioning the Safe-T-Mover next to a trailer before attaching. Follow the steps and key considerations below to operate it safely whilst disconnected from a trailer.

1. Ensure all prior steps of attaching the Jockey and Controller have been followed.
2. Rock the Safe-T-Mover back onto its rear mounted castor (see Figure 8).
3. Turn on the Safe-T-Mover by following the section **Operation**.
4. Drive the Safe-T-Mover to its destination, referring to the section **Moving the Trailer** for Controller direction guides.
5. Ensure you stand next to the Safe-T-Mover and hold the top of the Jockey at all times to ensure the Safe-T-Mover does not roll forward and damage the front panel.
6. The Safe-T-Mover can be rested on its front-mounted bumper (See Figure 8). This should not be relied on to catch the Safe-T-Mover in the event of rocking forward.



Figure 9 — Safe-T-Mover rocked onto its Castor wheel (left hand side image) and Bumper (right hand side image)

Attaching the Trailer Mount

Use the 100mm or 150mm U-bolts and U-bolt back plates depending on the size of your drawbar.

1. Slide the U-bolt back plates onto the correctly sized U-bolts. Position the

U-bolts as close to the centre of the trailer as possible.

2. Slide the U-bolts with their back plates onto your trailer drawbar and then slide the trailer mount onto the U-bolts so they sandwich the drawbar. The trailer mount should be orientated as seen in Figure 9 with the two mounting holes that are close togther at the top of the plate.
3. Place the supplied nuts onto the ends of the U-bolts with the blue ring of each nut facing towards you.
4. Lift up the mount so the U-bolts are flush with the bottom of the drawbar, then tighten all 4 nuts firmly while holding the trailer mount in that elevated position. A 19mm spanner or socket is required to do this
5. The accessories box contains 2 spare nuts in the small bag.
6. Check the trailer mount is secure and cannot shift.
7. You are able to leave this trailer mount constantly attached to the trailer whilst driving your car, given the handles are tightened.
8. If you have towed the trailer with the trailer mount attached, confirm it is still secure and cannot shift before attaching the Safe-T-Mover again.

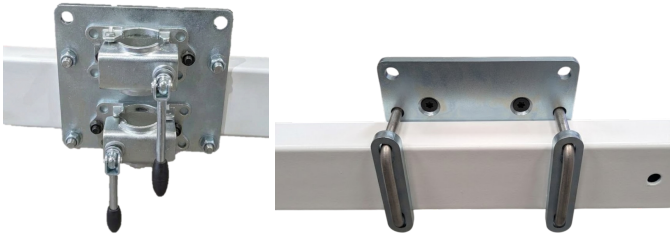


Figure 10 — Front and Rear view of trailer mount with U-bolts and 100mm U-bolt back plates

Attaching the Safe-T-Mover

Before you start, make sure the trailer mount is on, the Jockey is attached to the Safe-T-Mover and the trailer's parking brake is on.

1. Open the trailer mount clamps.
2. Position the Safe-T-Mover directly beside the trailer mount so the Jockey is touching the insides of trailer mount clamps.
3. Adjust the height of your trailer or the Jockey so the rings on the Jockey straddle each of the trailer mount clamps as seen in Figure 10.
4. Tightly close the clamps around the Jockey by rotating the handles on the clamps.
5. Visually check each of the clamps to ensure no part of the raised lips on the Jockey are being clamped, only the smooth main shaft.
6. Rotate the Jockey handle to raise the trailer until its own jockey wheel is elevated above the ground.

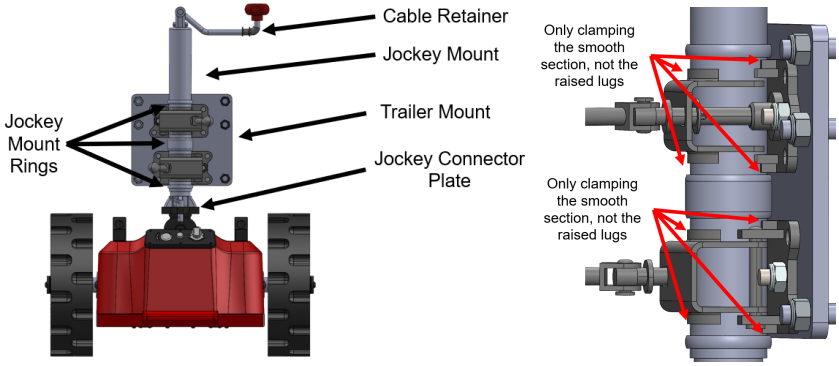


Figure 11 — Safe-T-Mover with Jockey attached to trailer mount

Operation

The Safe-T-Mover allows you to manoeuvre your trailer with precision and minimal effort. Follow the steps below to ensure safe and effective operation.

> **WARNING**
>
> - Whilst on a slope, ensure the trailer's parking brake is on before turning off the Safe-T-Mover.
> - On a slope, the Safe-T-Mover must always be on the downhill side of the trailer.
> - On a slope, stand to the side of the trailer and Safe-T-Mover, never downhill of them.
> - Do not attempt to turn a dual-axle trailer on the spot with the Safe-T-Mover. Do not turn sharper than a 45 degree angle.

Starting the Safe-T-Mover

1. Ensure the trailer's parking brake is applied.
2. Turn on the Safe-T-Mover by pressing the power button (see Figure 1).
3. If not turning on, ensure the secondary power button on the rear of the Safe-T-Mover is not depressed (see Figure 2).
4. The Safe-T-Mover has 5 status LEDs. Check the current status via section **LED Indicators** on page 24.
5. Confirm that the battery level indicator shows sufficient charge.
6. Release the trailer's parking brake.

Moving the Trailer

Forward and Reverse Movement

Push the joystick forward to move the trailer forward, or pull it back to reverse.

Turning

Move the joystick left or right to turn the Safe-T-Mover in the desired direction.

Fine Positioning

Use small, gentle movements of the joystick for slow, precise positioning in confined spaces.

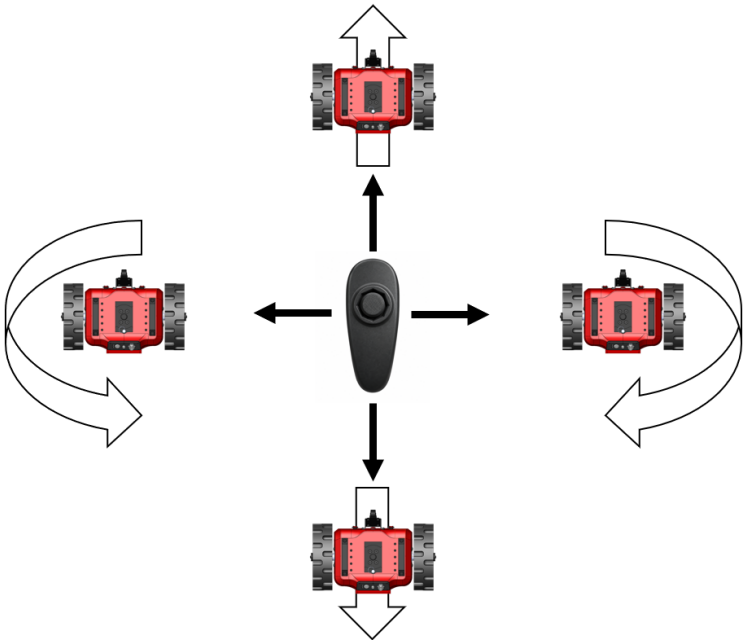


Figure 13 — Controls for Safe-T-Mover

Operational Tips

- Attach the trailer mount as close to the centre of the trailer as possible for increased traction.
- Approach gutters and kerbs at an angle rather than head-on.
- If the Safe-T-Mover loses traction, try increasing the height of the Jockey and pushing the trailer instead of pulling it.
- To prevent damage to the controller cable during operation, loop the cable twice around the cable retainer before use.
- If the Safe-T-Mover stalls on an obstacle, moving the joystick to a 45° angle concentrates drive power to a single wheel, which may allow the Safe-T-Mover to regain movement.
- If the mover has to be carried for an extensive period of time, the weight can be reduced by 34% my removing the wheels and battery.

Turning Off and Detaching From Trailer

1. Engage the trailer's parking brake.

2. On a slope, also place wheel chocks on the downhill side of the trailer's wheels
3. Lower the trailer's own jockey wheel to the ground.
4. Rotate the Jockey handle until **the weight of the trailer is entirely on the trailer's own jockey wheel**.
5. Turn off the Safe-T-Mover by pressing the main power button.
6. Rotate the handles on the clamps to release the Jockey from the Safe-T-Mover trailer mount.
7. Disconnect and remove the battery if storing for an extended period.
8. Inspect the Safe-T-Mover for any damage or debris, and clean as needed.

Stalling

The Safe-T-Mover has built-in stall protection to avoid damaging the motors. When a stall is detected, the Safe-T-Mover beeps and its LEDs flash (as described in **LED Indicators**). If the motors are stalled for longer than 3 seconds the Safe-T-Mover will enter a cooldown mode for a few seconds with limited motor power (as described in **LED Indicators**). The user is also responsible for avoiding stalling. If the Safe-T-Mover stalls, try the following:

- Reverse the Safe-T-Mover and approach the obstacle from a different angle or with a run-up.
- If stuck, move the joystick to a 45° angle to concentrate drive power into a single wheel to free the Safe-T-Mover.

Braking

The Safe-T-Mover does not have a brake. If you let go of the joystick on a slope, the trailer will slowly roll downhill. If the Safe-T-Mover is switched off or loses power, it will not hold the trailer at all.

> **WARNING**
>
> The trailer may roll on a slope if the Safe-T-Mover:
> - Is switched off (including by operating the secondary power button)
> - Runs out of battery
> - Is detached from the trailer.
>
> Never stand, or allow anyone to stand, downhill of the trailer.

Battery & Charging Instructions

Battery Information

Type	Lithium-ion
Voltage & Capacity	14.4 V nominal, 16.8 V fully charged, 11.2 Ah
Model	MVB1.0

Checking Battery Status

To check battery status, ensure the charger is disconnected and power on the Safe-T-Mover. The five LED indicators on the front panel show remaining charge. For more information, see the **LED Indicators** section.

Charging the Battery Internally

1. Turn the Safe-T-Mover off.
2. Connect the charging adapter securely to the charging port on the front panel (see Figure 12).
3. Rotate the locking ring until it clicks.
4. Plug the charger into the adapter.
5. Plug the charger into mains power.
6. The battery is fully charged when the LED on the charger turns green.
7. Disconnect the charger once charging is complete.

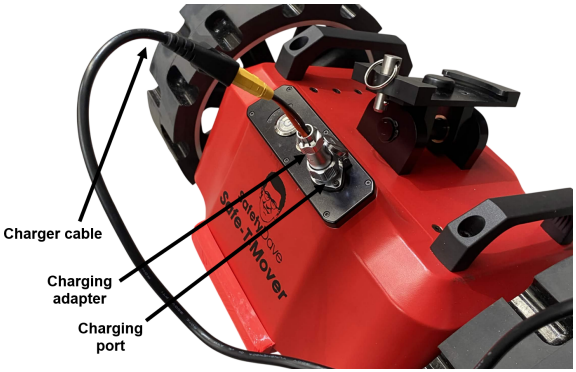


Figure 14 — Charging the battery internally with the charging adapter

Charging the Battery Externally

1. Turn off the Safe-T-Mover and disconnect the controller.
2. Tip the Safe-T-Mover onto its side so it rests on one wheel with the bottom of the Safe-T-Mover exposed.
3. Disconnect the battery from the Safe-T-Mover and remove it from the battery compartment.
4. Connect the supplied charger directly to the battery before plugging into mains power.
5. The battery is fully charged when the LED on the charger turns green.
6. Place the battery back in the compartment with the Safety Dave logo upright and facing you (see Figure 13). Reconnect it, close and latch the lid, then return the Safe-T-Mover to both wheels.



Figure 15 — The underside of the Safe-T-Mover with the battery in the battery compartment

⚠ Safe Handling

- Do not drop, puncture, or crush the battery.
- Keep the battery away from flames, sparks, and flammable materials.
- Do not immerse the battery in water or other liquids.
- If the battery becomes abnormally hot, emits unusual smells, or shows visible damage, stop using it immediately and contact Safety Dave Customer Service.
- If the battery has been drained from continued use, wait at least 15 minutes before restarting with a fully charged battery.

Disposal of Used Batteries

- Do not dispose of the battery in household waste.
- Follow local regulations for recycling or disposing of lithium-ion batteries.
- Many local councils and recycling centres offer battery drop-off points.

Troubleshooting

Physical Troubleshooting

Issue	Possible Cause	Solution
LEDs not green or device beeping	Standard warnings or internal errors	Please see **LED Indicators** section for causes and solutions
Safe-T-Mover will not power on	Battery not fully connected	Ensure battery is fully plugged in
	Power switch not turned on	Ensure the main power switch is fully depressed
	Secondary power button is depressed	Press the secondary power button
	Flat battery	Charge battery
	Charger still connected	Remove the charger
Safe-T-Mover not responding to joystick	Damaged controller or pins	Inspect pins on controller and port. If damaged, contact Safety Dave Customer Service
Battery will not charge	Charger not connected properly	Check all charger connections
	Faulty charger or battery	Test with a different charger or another genuine Safety Dave battery if available; otherwise contact Safety Dave Customer Service
Stall	Undercurrent	Increase input via Joystick
	Overcurrent	Try approach with a run-up or different angle or clear obstruction and then hold the joystick at 45° to drive only one wheel
Lower power and grinding noise from device	Battery not fully plugged in	Remove and re-plug battery, ensuring the connector is fully inserted

Stall protection

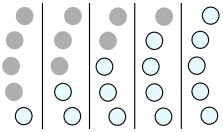
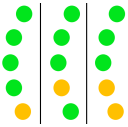
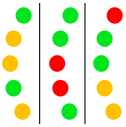
If the Safe-T-Mover stalls, it enters a 10–15 second cool-down to protect the motors. See the **LED Indicators** section for more information.

LED Indicators

The Safe-T-Mover performs a self-check upon startup as well as constantly monitoring its status whilst operating. The state of the Safe-T-Mover is displayed to the user via the 5 LEDs on the front panel and buzzer tones. The LED and buzzer states for each condition are outlined below, with interpretations and solutions.

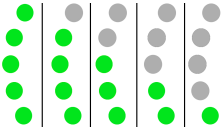
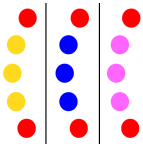
Start-Up Checks Status

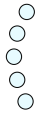
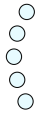
The Safe-T-Mover will either confirm it is ready to use or if there are Start-Up errors they will be displayed by the LEDs for 3 seconds, then transition to displaying Operating Status.

LEDs	Beeping	Interpretation	Solution
 LEDs light up white from 1 to 5	Short trill	Safe-T-Mover has powered on and is ready to use	N/A
 1st or 2nd LED is yellow, rest are green	3 beeps	Possible battery fault	Remove and re-plug the battery, ensuring the connector is fully inserted into the port. If unresolved, contact Safety Dave Customer Service
 Any mixture of yellow, red and/or green LEDs	3 beeps	Internal error	Contact Safety Dave Customer Service

Operating Status

During normal operation, the LEDs display the battery level. If a fault is detected, they alternate flashing between the battery level and a unique fault pattern as seen below.

LEDs	Beeping	Interpretation	Solution
	None	Normal operation. The number of illuminated LEDs indicates the remaining battery charge in 20% increments	N/A
	Slow	Less than 10% battery remaining. 2-3 minutes of hard towing remaining	Charge Safe-T-Mover or switch Battery
 Flashing	Fast	Battery depleted. Motors are disabled	Charge Safe-T-Mover or switch Battery
 Flashing	None	Joystick disconnected or malfunctioning	Connect Joystick or replace Joystick
 Flashing or Static	Fast or Long	Internal error	Remove and re-plug the battery, ensuring the connector is fully inserted into the port. If unresolved, contact Safety Dave Customer Service

	Flashing	Fast	The current Joystick input is stalling the motors	Increase input, try approach with a run-up or different angle, clear obstruction or pivot Safe-T-Mover to a new location
	Flashing	Double	The motors have been stalled for 3 seconds and are cooling down. Limited power for 10 seconds	Wait until power is enabled. Will short beep when ready
	Flashing	Triple	The motors have been stalled many times for 3 seconds and are cooling down. Motors disabled for 15 seconds	Wait until motors are enabled. Will short beep when ready

Maintenance & Cleaning

Regular maintenance of your Safe-T-Mover will ensure reliable performance, extend its lifespan, and maintain safety standards. Follow the guidelines below to keep your Safe-T-Mover in optimal condition.

Routine Maintenance

- **Cooling fan grill cleaning:** If dust or debris builds up on the fan grills (see Figure 3), remove it with a dry brush or cloth.
- **Wheel Care:** Inspect the wheels for wear, embedded stones, or cracks. Remove any debris lodged in the treads.

Battery Maintenance

- Charge the battery regularly, even if the Safe-T-Mover is not in use, to maintain capacity.
- Do not continuously charge the battery for longer than 8 hours
- Avoid fully discharging the battery whenever possible.
- Store the battery in a cool, dry place.
- Remove the battery from the Safe-T-Mover when storing for extended periods.
- If the battery shows signs of swelling, leakage, or physical damage, discontinue use immediately and contact Safety Dave Customer Service.

Storage

- Store the Safe-T-Mover in a clean, dry environment away from moisture, dust, and extreme temperatures.
- Remove the battery when storing for extended periods.
- Avoid placing heavy objects on top of the Safe-T-Mover during storage.

Service and Repairs

- Only use manufacturer-provided replacement parts.
- Do not attempt to disassemble or repair the Safe-T-Mover. Contact Safety Dave Customer Service.
- If you notice unusual noises, reduced performance, or mechanical issues, stop using the Safe-T-Mover and contact Safety Dave Customer Service.

Warranty

Safety Dave Pty Ltd offers a 36-month retail-use warranty or a 12-month commercial-use warranty commencing from the date of purchase. Commercial use is defined as use of the product for financial gain. Proof of purchase (such as a receipt) is required to make a claim. This warranty extends only to the original purchaser and is non-transferable.

This warranty is given by Safety Dave Pty Ltd, 1 Edgecombe Ct, Moorabbin VIC 3189. Phone 1800 072 338.

What Is Covered

This warranty covers defects in materials and workmanship when the Safe-T-Mover is used in accordance with this manual. Safety Dave will, at its option, repair the product, replace it, or replace the defective part at no charge for parts or labour.

What Is Not Covered

- Normal wear and tear, including wheels, tyres, and the controller cable.
- Damage from misuse, accident or impact, or from operation outside the limits in this manual (such as exceeding the maximum trailer weight, ball weight or gradient, or use in rain or wet conditions).
- Damage from use of a battery, charger, or part not supplied or approved by Safety Dave.
- Damage from unauthorised repair, disassembly, or modification, including opening the sealed housing.
- Damage from failure to perform the maintenance in this manual.
- Cosmetic damage that does not affect operation.
- Normal reduction in battery capacity through age and proper use.
- Products with a removed, altered or illegible serial number.

How to Claim

1. Contact Safety Dave Pty Ltd Customer Service with your proof of purchase and serial number.
2. Describe the fault, including any LED fault indication shown.
3. Do not return the product until a return authorisation is issued.

Send claims to Safety Dave Pty Ltd at the address above, or by phone or email.

Your Rights Under the Australian Consumer Law

The benefits given to you by this warranty are in addition to other rights and remedies you have under a law in relation to the goods.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Safety Dave Contact Details

Phone	1800 072 338
Address	1 Edgecombe Ct, Moorabbin VIC 3189
Website	safetydave.com.au
Email	warranty@safetydave.com.au

Customer Service

If you experience any issues with your Safe-T-Mover, or require replacement parts or repairs, do not attempt to service the unit yourself. Contact Safety Dave Customer Service using the details above.



SafetyDave

Safe-T-Mover

For Serial Numbers starting with M1.1V

Version UM1.1