



SafetyDave

Fire safety, first aid & rear vision systems

Technical – Black/Blue screen (No Signal) – Troubleshooting.

Let's troubleshoot this together and see if we can resolve the issue. Please answer the following questions to the best of your abilities.

1. What kind of monitor do you have?

Please refer to the back of your monitor where you will find a sticker with a model number.

2. What kind of camera do you have?

Please refer to the back of your camera where you will find a sticker with a model number.

Have you tried the following troubleshooting steps?

1. Check that the pins on the Powerloom haven't been damaged/bent out of place.

2. Disconnect the camera from the van and connect it directly to the Powerloom.

This step will help identify if the issue is in the van or the camera.

If this resolves the issue, we have identified that the fault is in the van.

3. Are you using a Woza connection?

Please disconnect your Woza and use the original cable to establish if the Woza connection has been compromised.

4. Are you using Dust Caps to cover your cables with the van isn't used or connected?

Remove your Dust Caps and check your cables for debris. Sometimes a good clean with some high-pressure air can resolve issues caused by debris.

5. Double-check all your cable connections, ensuring they are nice and secure.

6. What power source are you using?

We recommend connecting to your ignition or accessories switch. It is best to avoid any shared power sources.

If you are still experiencing this issue after following the above steps, please let me know so we can implement the next steps and get your system back up and running!

 **0483 932 329** TEXT US NOW!

 **FREE CALL 1800 072 338**

For further information visit www.safetydave.com.au

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